



**ITAM  
WORX**

THE SERVICES COMPANY THAT WORKS FOR YOU...

# SOFTWARE ASSET MANAGEMENT

## ITAM ASSESSMENT OVERVIEW

**An independent review of an organisations current IT Asset Management (ITAM) process maturity level.**

The ITAM process assessment is a comprehensive look at all primary and secondary hardware (HAM) and software (SAM) processes aligned to ISO19970-1:2017. This will identify your strengths and weaknesses in how you manage and control your assets from cradle to grave.

### How it works?

- Conduct a workshop to go through 160 ITAM process questions
- Recommendations provided to increase your ITAM Maturity
- Executive Summary report provided

### The approach

- Service Initiation call for introductions and to align key stakeholders to set up the workshop
- Conduct the workshop with our ITAM specialist to complete the HAM and SAM questions
- Presentation of the findings and recommendations

### This will allow organisations to:

- Have a comprehensive view of your ITAM process maturity level
- To benchmark from which you can create a plan to continually improve on your ITAM journey
- Manage risk and control costs by having tight controls in place
- Help to realise greater value from ITAM investments as well as help direct future efforts

**Baseline your ITAM  
processes**

**Understand your  
process strengths  
and weaknesses**

**Enables your ITAM  
Plan to improve your  
processes**

**Get process map  
templates**

**Raise awareness of  
the importance of  
SAM**

**ITAM WORX LTD**

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