Joseph Powell
Co-Founder and Director of ITAM Technology

Background

❖ Have worked in the IT industry for 25 years.

❖ 13 Years of this was in DHL leading desktop and server support teams within EMEA.

❖ Senior Technology Consultant for a large software reseller to manage and support customers Snow implementations and ongoing technical support.

❖ Provided independent ITAM services though my own consultancy business or embedded within service providers SAM teams for over 5 years.

❖ Co-Founder of ITAM Worx in 2022, hosting customers on our ITAM technology platform and providing ITAM Services to our customers via our associate partner model.

Skills and expertise

❖ Technical expertise for 25 Years in varying roles and responsibilities

❖ 10+ Years ITAM technical experience

❖ Specialising for 10+ Years in Snow Software

❖ Snow Technical Champion for 2 consecutive years

❖ Leading and managing Desktop and Server teams in both project delivery and support functions

❖ Networking and firewall experience

❖ ITIL Foundation

❖ Snow certifications

    ❖ Technology Engineer

    ❖ Solutions Consultant

Major Achievements

❖ Design and implementation of a SAM services within DHL Supply Chain UK and then management of said service to the UK business.

❖ Management of a reseller Snow hosted solution and implementation of SAM best practices in line with senior management requirements.

❖ Design and Implementation of Snow services including all technology aspects from inception to customer go-live for AMER based Snow Partner.

❖ Ongoing support contract with AMER based Snow Partner

❖ Consultancy services for numerous UK based ITAM companies requiring ITAM technical tools knowledge